

**Mobile Integrated Healthcare (MIH)
Community Early Intervention Specialist (EIS)**
City of Crawfordsville Fire Department
Crawfordsville, Indiana



Position Summary:

Do you have an entrepreneurial spirit? Do you like working with people? Is community wellness important to you? Do you desire to make an impact? Do you prefer a dynamic work environment? Then this newly created position may be for you.

The goal of the EIS position will be to promote the health and wellness of the community by providing patient-centered, coordinated care efforts that result in self-sufficiency among the MIH program's clients. As a member of the MIH/Paramedic team, the EIS will assist with the implementation of wrap-around services intended to promote overall well-being and improve patient outcomes both clinically and socially. The EIS will identify lifestyle factors and social determinants that are impacting patient health, and then develop a plan to mitigate risk factors and improve the patient's social situation. This will include, but is not limited to, providing education, social support, motivational interviewing, connecting the patients with needed resources, and coordinating additional services from community partners. The EIS will report directly to the Division Chief of EMS.

Responsibilities:

- **Chronic Disease Management**

Many issues that arise for patients with chronic diseases may be impacted by their lifestyle choices. The EIS will focus on improving the patient's quality of life and leading them onto a path to prevent any further deterioration of health. The EIS will assist with the development and distribution of educational materials and trainings for patients to improve their overall well-being through lifestyle changes such as appropriate levels of exercise, proper dieting, maintenance of personal hygiene, and smoking cessation. The EIS will identify barriers or limitations which may be preventing patients from engaging in healthy behaviors and attempt to circumvent them. The EIS will also utilize motivational interviewing and coaching techniques to encourage patients.

- **Prenatal/Postpartum Care (Project Swaddle)**

For patients enrolled in Project Swaddle, the EIS will serve as an additional resource and fill any gaps not met by the paramedic, increase the patient's sense of social integration through additional support, and coordinate wrap-around services to ensure all of the patient's needs are met. The EIS will assist with providing relevant educational materials, coordinating care, and linking patients to one or more of the many community resources available to mothers such as birthing education, tobacco cessation services, coping tools, lactation consultations, etc., to ensure a happy and healthy environment for mom and baby.

- **Substance Use Disorders (SUD)**

The EIS will assist in spreading awareness of substance use disorders among the community, distributing educational materials, and promoting healthy choices, as well as other prevention efforts. The EIS will take part in preparedness efforts and planning protocols for overdose response incidents. The EIS will also play a critical role in response and recovery by connecting with patients immediately, navigating them through their individual situations, and providing follow-up support. The

EIS will provide customized support for the patient and family based on their needs in order to improve the well-being of the entire family and address underlying social or environmental factors impacting their health.

- Falls Prevention

The EIS will be trained to conduct STEADI assessments and identify barriers around the home which limit patient mobility or pose a hazard. The EIS will address prevention of falls during this assessment, as well as other safety factors around the home, and will follow-up with patients to suggest changes around the home to improve the safety of the environment.

- Research/Data Management

The EIS will assist with data collection and analysis for the MIH program and each of the initiatives. This will include evaluating patient data to determine the effectiveness of various interventions and treatment methods, as well as evaluating community-level data to identify health trends within the community. The EIS will collaborate and work closely with community partners such as the Montgomery County Health Department in order to assess the community's needs. The EIS may also conduct an assessment of the program's performance and evaluate the effectiveness of the program in meeting the community's needs to identify any gaps that are not being met by the program. The EIS will propose and develop additional intervention programs as needed based on unmet issues present in the community and assist with the development and implementation of such initiatives.

Minimum Qualifications:

- Master's degree required
- Current certification in Basic Life Support, Cardiopulmonary Resuscitation (CPR) required
- Experience in development and improvement of evidence-based practices
- Strong verbal and written communication, team-building, and decision-making skills
- Ability to assess client needs, situations, strengths, and support networks
- Capability to advocate for and help clients obtain resources to improve well-being
- Adaptability to an ever-changing healthcare environment
- Familiarity with current health policies and best practices
- Ability to multi-task
- Familiarity with data analysis

Preferred Qualifications:

- Master of Social Work (MSW) preferred
- Clinical experience preferred
- Experience with performance management and quality improvement preferred

Full-time

Flexible Schedule

Competitive compensation package

City of Crawfordsville is an Equal Opportunity Employer

Send resume and salary expectations by 5:00 p.m. EST, Friday, November 16 to:
Division Chief EMS Paul Miller at rmiller@crawfordsville-in.gov